

# AIRPORT TERMINALS & PROCEDURES

## What to do **on arrival?**

Cancun International Airport Terminal 3, Mexico

1 Follow this step-by-step arrival guide for a quick, hassle-free start to your vacation.



Our Amstar staff will be holding a sign with your **name** or **logo**

At the airport, following Immigration, you may retrieve your luggage and proceed to Customs to hand the form to the Customs Agent. You will have to pass to the inspection if your bag has a sticker after you pick it up of the baggage claim. Officials perform a quick, courteous inspection and you will be on your way.

Procedures by terminal:

**Terminal 1 (T1):** Once you have picked up your luggage, please **keep walking straight to the parking area**, where you will meet our Amstar staff.

**Terminal 2 (T2 Domestic):** After passing the revolving door keep walking to the baggage claim area and pick up your luggage, continue and do not stop to speak with any promoter inside the terminal. Our Amstar staff will be waiting **outside the first glass door on your right-hand side** after the time share corridor.

**Terminal 2 (T2 International):** Once completed the immigration and customs process, keep walking straight till crossing the **second glass door** and do not stop with the time share promoters at any time. Our Amstar staff will be waiting for you outside.

**Terminal 3 (T3):** After the immigration check point, keep walking to pick up your luggage and clear customs. Once finalizing this process walk, straight to the **second glass door where you will find the "meet & greet area"**. One of our Amstar staff will be waiting for you.

**Terminal 4 (T4):** After immigration and customs, please keep walking and **take the left corridor that says, "Hotel Shuttles & Tour Operators"**.

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